

# Al for Network Ops Hype or Real?

Himawan Nugroho

himawan@zafarlabs.com 28 June 2024



### **Speaker Introduction**



### 8 yrs

**Product and Program Leader - Generative AI and Automation** Dec 2022 - Present · 1 yr 7 mos Dubai, United Arab Emirates

Product Manager, Strategic Program Manager, Startup Advisor, Agile Coach Jul 2016 - Nov 2022 · 6 yrs 5 mos Zurich, Switzerland



Founder, Head of Product, Interim CEO, Advisor Jawdat Group 2012 - 2020 · 8 yrs



Founder of Communities and Non-Profit to Enable Indonesian Youngsters CCIE93, SDN Warriors, GEM Foundation 2010 - 2016 · 6 yrs



Solutions Architect - Cloud and IT Transformation **Cisco Systems** 2006 - 2016 · 10 yrs

https://www.linkedin.com/in/himawan/



# **Google Peering**

#### What

Peering is the direct interconnection between Google's network and another network to support the exchange of traffic.

#### Why

Networks peer to gain some combination of economic, performance and traffic control benefits.

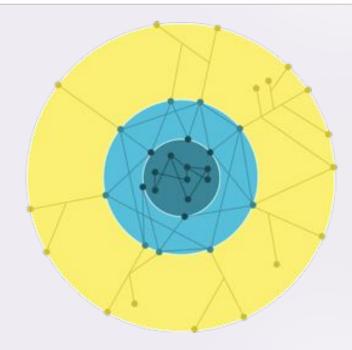
#### How

Submit request via <u>isp.google.com/iwantpeering</u> for Peering (Public Peering IX, Private Peering PNI, IPv6 Addition to PNI), GGCs, ISP Portal Access. SMS/Voice, Cloud, Other



Edge Points of Presence (PoPs)

Edge caching and services nodes (Google Global Cache, or GGC)



https://peering.google.com/#/infrastructure



### What We Wish AI Can Help

**Peering Request Before Al** 

An ASN emails peering@google.com

Human does analysis of ticket and responds.

**Peering Request With AI** 

An ASN emails peering@google.com



### What is AI Anyway?

#### **Artificial Intelligence**

Al involves techniques that equip computers to emulate human behavior, enabling them to learn, make decisions, recognize patterns, and solve complex problems in a manner akin to human intelligence.

#### **Machine Learning**

ML is a subset of AI, uses advanced algorithms to detect patterns in large data sets, allowing machines to learn and adapt. ML algorithms use supervised or unsupervised learning methods.

#### **Deep Learning**

DL is a subset of ML which uses neural networks for in-depth data processing and analytical tasks. DL leverages multiple layers of artificial neural networks to extract high-level features from raw input data, simulating the way human brains perceive and understand the world.

#### **Generative AI**

Generative AI is a subset of DL models that generates content like text, images, or code based on provided input. Trained on vast data sets, these models detect patterns and create outputs without explicit instruction, using a mix of supervised and unsupervised learning. **Artificial Intelligence** 

**Machine Learning** 

**Deep Learning** 

**Generative AI** 

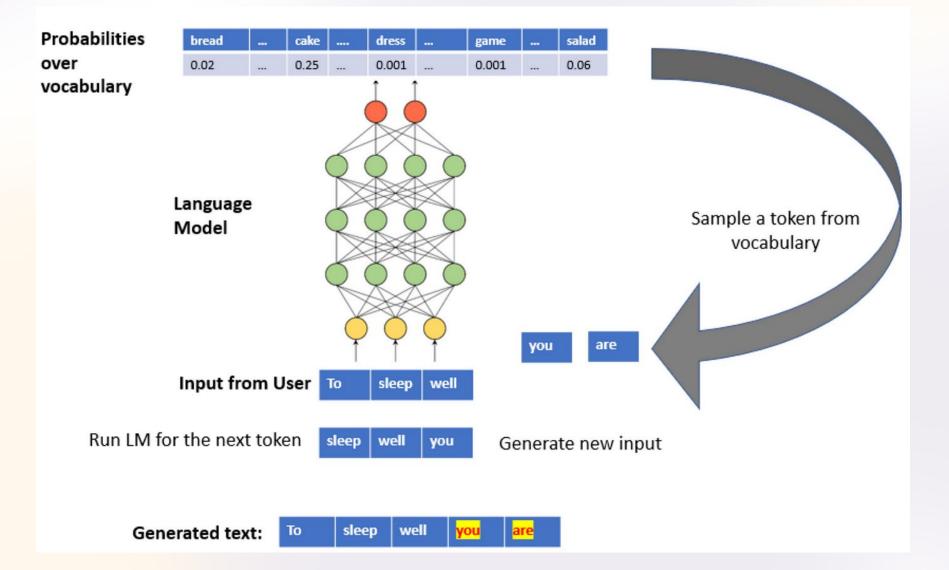
LLM





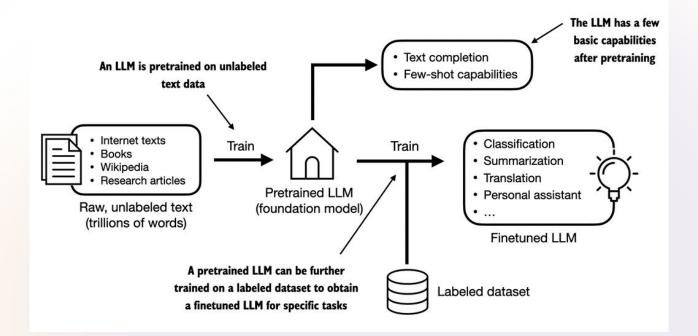


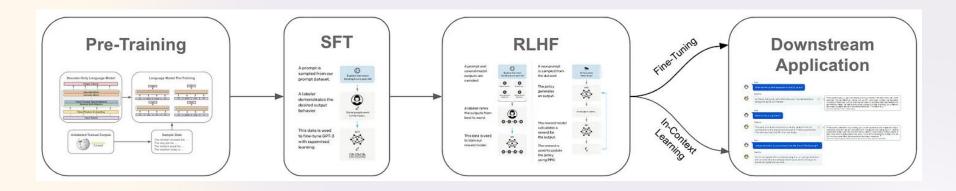
### **How LLM Works**





### **How LLM is Trained**





### **Can AI Really Help Network Ops?**

What problem are we trying to solve? Who are the target users? How are they solving the problem today? What are the benefits of solving the problem? What is the advantage of the new solution compared to the existing one? What resources (time, persons, budget) would be required to solve the problem? How do we define success? And all other boring questions...



# **How Google Solve Peering Request Today**

**Peering Request Before Automation** 

An ASN emails peering@google.com Human does analysis of ticket and responds.

### **Peering Request After Automation**



### Life of a Peering Request

Collect required information from the requesting network		Ensure we are complying with with applicable sanctions and embargoes against select entities.		Take action on the request based on the results of the previous results
Submit of /iwantpeering	Automated Identity Validation	Automated Sanctions Screening	Automated Policy Analysis	Interconnection Decision and Automated Actions
	Ensure we are actually talking to a representative of the network requesting peering		Use collected data to evaluate peering policies against the request.	

# From User Input to Intent (Internal Ticket)

V

Contact Red	quest				
Contact Request					
	ct Google network teams via this for r access to the ISP peering portal.	rm to request GG	C hardware, new or additional peering		
Please choose	the main topic for your request:				
Request Type	Peering		~		
	ering Request				
between Googl has a generally	le's network and another network for open peering policy, subject to cert	or the exchange of	y. Peering is the direct interconnection f traffic between these networks. Goo mmercial and legal requirements as d		
	irements for peering:				
Technical requi A publicly rou Publicly rou A complete 24x7 NOC c Presence at	irements for peering: butable ASN table address space (at least one / ASN record at PeeringDB contact capable of resolving BGP ro	uting issues interconnection f	facilities listed at Google's PeeringDB (		
<ul> <li>A publicly ro</li> <li>Publicly rou</li> <li>A complete</li> <li>24x7 NOC c</li> <li>Presence at</li> <li>Sufficient training</li> </ul>	irements for peering: butable ASN table address space (at least one / ASN record at PeeringDB sontact capable of resolving BGP ro to ne or more of the private peering	uting issues interconnection f ogle, at its discret	facilities listed at Google's PeeringDB ( ion)		
Technical requi A publicly rou Publicly rou A complete 24x7 NOC c Presence at Sufficient tra If you do not m	irements for peering: butable ASN table address space (at least one / ASN record at PeeringDB contact capable of resolving BGP ro t one or more of the private peering affic volume (as determined by Go	uting issues interconnection f ogle, at its discret will not qualify fo	facilities listed at Google's PeeringDB o ion) or direct peering with Google.		
Technical requi A publicly rou Publicly rour A complete 24x7 NOC c Presence at Sufficient tra If you do not m	irements for peering: butable ASN table address space (at least one / ASN record at PeeringDB contact capable of resolving BGP ro to ne or more of the private peering affic volume (as determined by Go neet any of these requirements, you ou meet the technical requirement	uting issues interconnection f ogle, at its discret will not qualify fo	facilities listed at Google's PeeringDB o ion) or direct peering with Google.		
Technical requi A publicly rou A complete 24x7 NOC c Presence at Sufficient tr If you do not m If you believe yo	irements for peering: butable ASN table address space (at least one / ASN record at PeeringDB contact capable of resolving BGP ro to ne or more of the private peering affic volume (as determined by Go neet any of these requirements, you ou meet the technical requirement	uting issues interconnection f ogle, at its discret will not qualify fo	facilities listed at Google's PeeringDB o ion) or direct peering with Google.		

Organization

Country or Territory\*

Website\*

بلي ا							
	CREATE	C	Partner Requests		Q Saved searches 👻		
~	P2		TV Alphaville	Partner Request: [Peering] - [Brazil] - [TV Alphaville] - [AS265303]			
	P1	P1 0 OzarksGo. LLC Partner Request: [Peering] - [United States] - [OzarksGo, LLC] - [AS395662]					
*	P2		Access Northeast	Partner Request: [Peering] - [United States] - [TierPoint] - [AS17113]			
	P2	P2 Xand Corporation Partner Request: [Peering] - [United States] - [TierPoint] - [AS11383]					
$\overset{\circ}{\circ}$	P2		Dbs International	Partner Request: [Peering] - [United States] - [TierPoint LLC] - [AS17378]			
© ≔	P2		Sharktech	Partner Request: [Peering] - [United States] - [Sharktech Inc.] - [AS46844]			
	P2 P RM dos Santos info Partner Request: [Caches (GGC)] - [Brazil] - [RMS] - [AS61893]						
	P2		Claro RJ (Brazil)	Partner Request: [ISP Portal Access] - [Brazil] - [CLARO] - [AS22085]			
	P2	٠	VITAL	Partner Request: [Caches (GGC)] - [Brazii] - [COMARCA PIUMHI VITAL NET] - [AS262766]			
	P2	٦		Partner Request: [Caches (GGC)] - [Brazii] - [Maxx Net Telecom] - [AS52765]			
	P2	٦	CMDnet Internet & I.,	Partner Request: [Caches (GGC)] - [Brazii] - [CMDNet Internet & Informática Ltda] - [AS263652]			
	P2	P		Partner Request: [Caches (GGC)] - [Brazil] - [Telemidia Sistemas de Telecomunicação] - [AS262729]			
	P2			Partner Request: [Caches (GGC)] - [Brazii] - [JGNet Provedor de Internet] - [A\$263283]			
	P2			Partner Request: [ISP Portal Access] - [Argentina] - [Cabase] - [AS52376]			

#### https://isp.google.com/iwantpeering

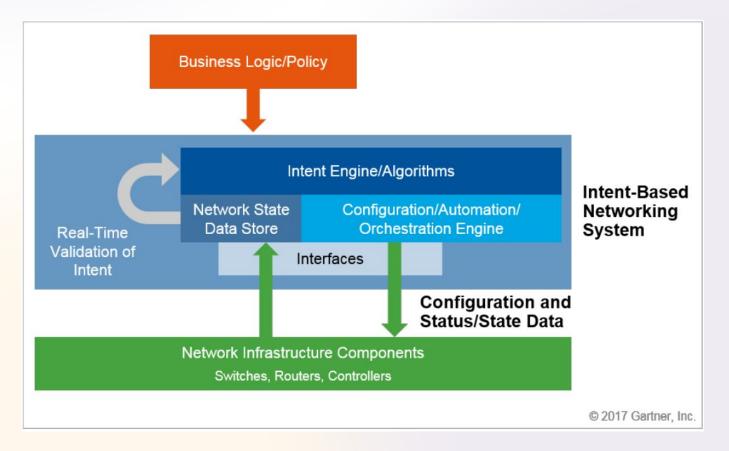
Organization

0

Name\*

ASN\*

### **Intent Based Automation**



#### **Translation and Validation**

Converts higher-level business policy (what) as input from end users and converts it to the necessary network configuration (how)

#### **Automated Implementation**

Uses network automation and/or network orchestration to configure the appropriate network changes (how) across existing network infrastructure

#### **Awareness of Network State**

Ingests real-time network status for systems under its administrative control, and is protocol- and transport-agnostic

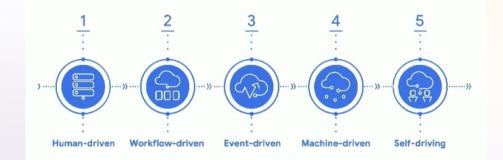
#### Assurance and Dynamic Optimization/Remediation

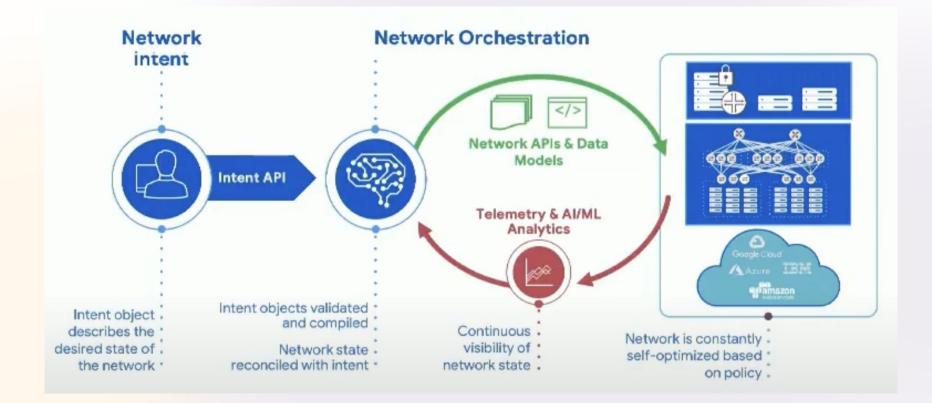
Continuously validates in real time that the original business intent is being met, and can take corrective actions when it is not met

### https://datatracker.ietf.org/doc/rfc9315/



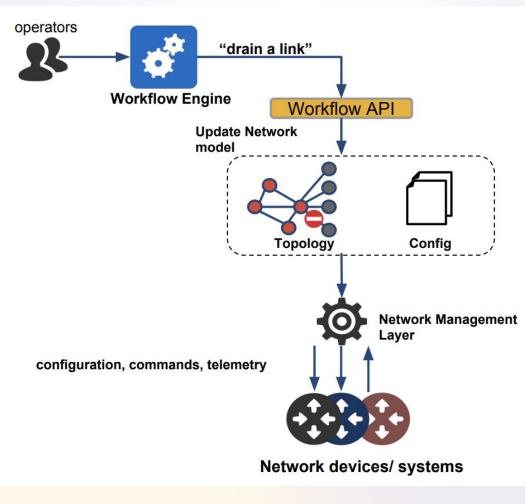
# **Google Networking 3.0 Vision**





https://www.youtube.com/watch?v=f2Pe0SHmgyo

### **Google Intent Based Automation**



https://static.googleusercontent.com/media/resea rch.google.com/en//pubs/archive/45687.pdf

### Workflow Engine

Workflow Engine executes a goal-seeking workflow graph. Workflows are expressed in a meta-language. All interesting metrics of execution logged. Workflows have the same test coverage as any software system

### Workflow API

Workflow engine interacts with the intent-based network management infrastructure over transactional APIs. Workflow intents are expressed at the network-level, as changes to Topology, Config, Functional calls.

#### **Network Model**

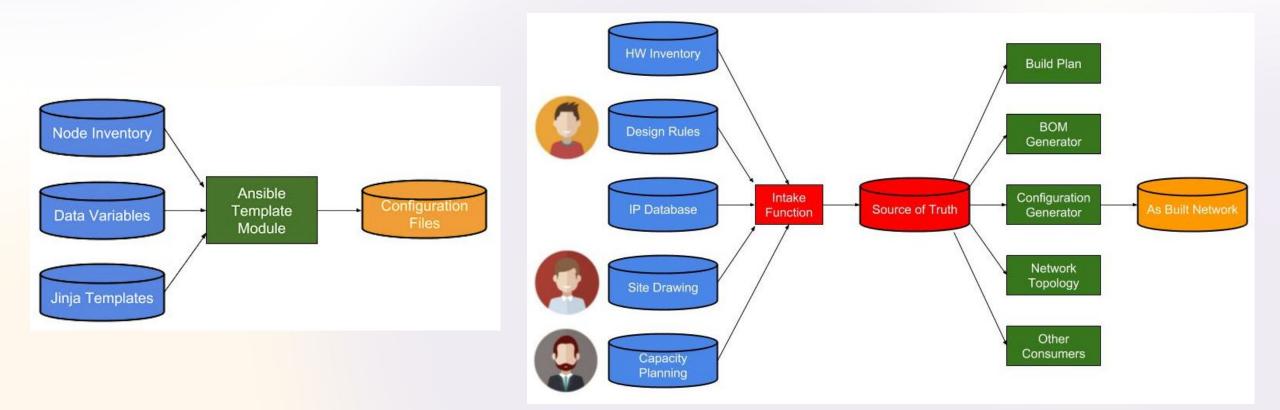
OpenConfig (www.openconfig.net) for vendor-neutral configuration model. BGP, MPLS, ISIS, L2, Optical-transport, ACL, policy. "Unified Network Model" is Protocol Buffer based Google internal schema for topology describes all layer-0/1/2/3

#### **Network Management Services**

Compose full config (vendor-neutral and vendor-specific) from topology/config intent update. Provides secure transport of full config to network elements (OpenConfig+gRPC). Enforce Operational Policies



### **Automation Can Start Simple**



https://brokenpipes.blogspot.com/2018/03/source-of-truth.html

### Al for Network Ops: Hype or Real?

Understand problem we are trying to solve Understand the target users Understand how we are solving the problem today Identify parts of problem that provide the most benefit Verify if automation can solve the problem Identify requirement to enable automation Start small Next: Find where (Gen) AI can help with automation **Realize it will not be "plug and play" (Prepare data set,** select model, perform fine tuning etc.)



### **Questions?**

# Let's Build It.



# Zafar Labs "We Transform Dreamers to Builders" Coming Soon